

# HOUSEWIDE POLICY MANUAL

Date: 1/09

Source: Corporate Compliance

Review/Revised: 4/11

## Mid-Columbia Medical Center Non-Discrimination Policy

### Policy:

Mid-Columbia Medical Center (MCMC) does not discriminate against any person on the basis of race, color, national origin, disability, age, or other non-medically relevant factors in determining admission to, participation in, or receipt of the services and benefits of any of its programs and activities or in employment therein, whether carried out by MCMC directly or through a contractor or any other entity with whom MCMC arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Regulations of the U.S. Department of Health and Human Services issued pursuant to the Acts, Title 45 Code of Federal Regulations Part 80, 84, and 91. (Other Federal Laws and Regulations provide similar protection against discrimination on grounds of sex and creed). Mid-Columbia Medical Center (MCMC) does not discriminate against any person on the basis of sexual orientation, gender identity or expression, or marital status.

Inquires about this policy, or complaints alleging violation of the above, should be directed to:

Performance and Quality Systems  
Mid-Columbia Medical Center  
1700 East 19<sup>th</sup> Street  
The Dalles, Oregon 97058  
Phone: 541-296-7285  
Fax: 541-296-7420  
Email: [pqs@mcmc.net](mailto:pqs@mcmc.net)

Or

Office of Civil Rights  
U.S. Department of Health and Human Services  
2201 Sixth Avenue – M/S: RX – 11  
Seattle, Washington 98121-1831  
Phone: 206-615-2297  
Fax: 206-615-2297  
TDD: 206-615-2296

### Procedure:

1. MCMC will post the non-discrimination notice in the areas where patients may be registered for inpatient or outpatient services.
2. MCMC will make every effort to provide appropriate interpretive services for persons who are Non-English speaking or hearing or sensory impaired. (Please refer to specific policies for details.)
3. Nursing, medical and social services assessment procedures will seek to identify any sensory or speech impairments or language barriers that affect a person's abilities to communicate with others or understand important information.
4. The Performance and Quality Systems staff will investigate complaints alleging discrimination and monitor hospital procedures and practices.
5. Nothing in this policy prohibits patients, family, employees, or others from filing complaints with other agencies having responsibility and authority for investigation allegations of discrimination or violations of patient rights.