

## REGISTERING A NEW ACCOUNT (WEB)

1. Using a web browser, navigate to <https://amwell.com/landing.htm>



The screenshot shows the Amwell registration page. On the left, there is a promotional banner with a doctor's photo and the text "See a Provider Now!". On the right, there is a registration form with the Amwell logo at the top. The form includes fields for "First Name", "Last Name", "Email", "Confirm Email", and "Password". Below the form, there is a checkbox for "I agree to these Terms of Use." and a green "Sign Up" button. At the bottom of the form, there is a link for "Already have an account? Log In".

2. Enter your first name, last name, email, create a password, and agree to the terms of use. Click "Sign Up."



The screenshot shows the Amwell registration page with the form filled out. The "First Name" field contains "Test" and the "Last Name" field contains "MCMC". The "Email" field contains "testmcmc@gmail.com" and the "Confirm Email" field also contains "testmcmc@gmail.com". The "Password" field is filled with "\*\*\*\*\*". The "I agree to these Terms of Use." checkbox is checked. The green "Sign Up" button is highlighted with a red border.

3. Enter your current state location (e.g. Oregon), your date of birth and gender. Click “Continue.”

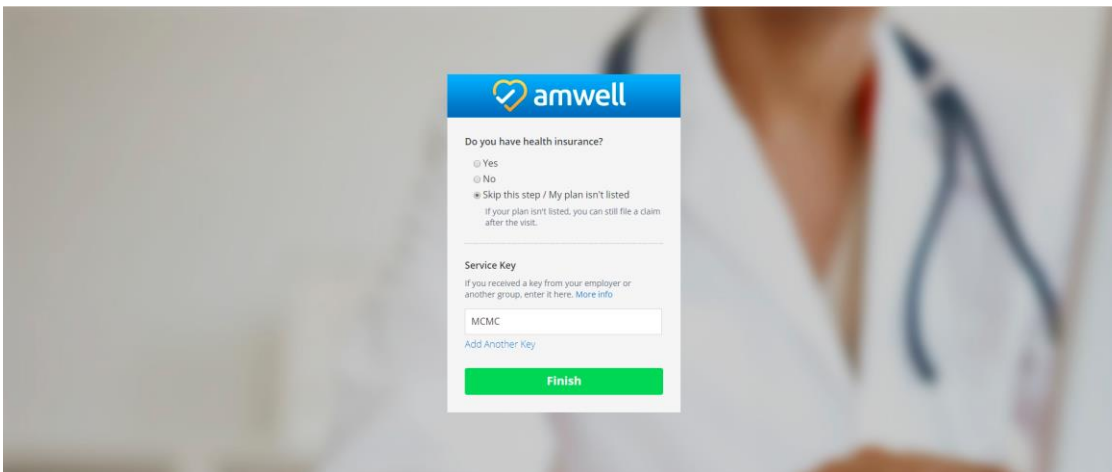


The screenshot shows the Amwell registration form. At the top is the Amwell logo. Below it, the text reads "We need a few more details to create your profile." The form includes a dropdown menu for "Oregon", a "Date of Birth" section with "January", "1", and "1989" selected, and radio buttons for "Male" and "Female". A green "Continue" button is at the bottom.

4. Select “Skip this step/My plan isn’t listed” to the question about health insurance (note: MCMC will not have health plan integration enabled for the COVID practice).

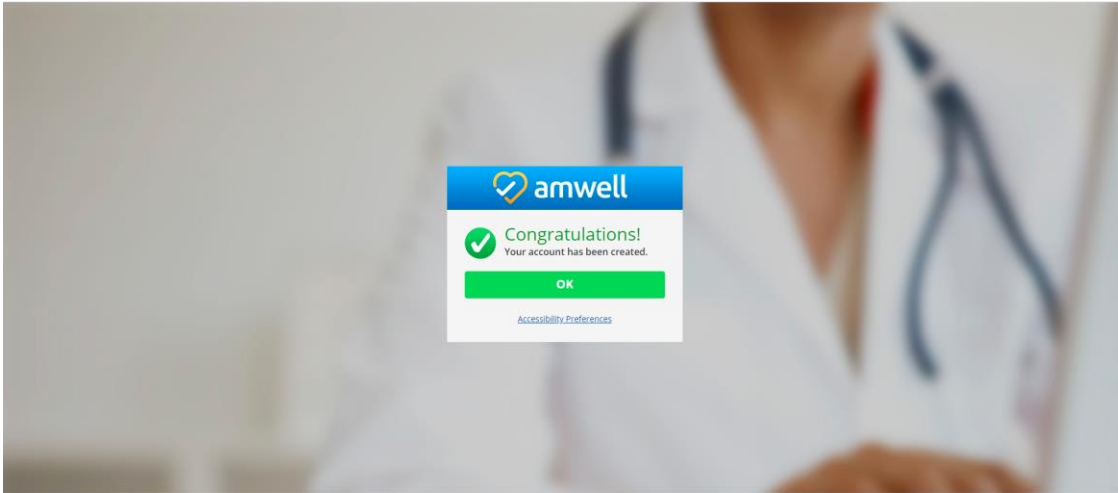
**\*\*\*IMPORTANT! Patients must enter the service key **MCMC** in order to be placed in the MCMC COVID practice.**

Click “Finish.”

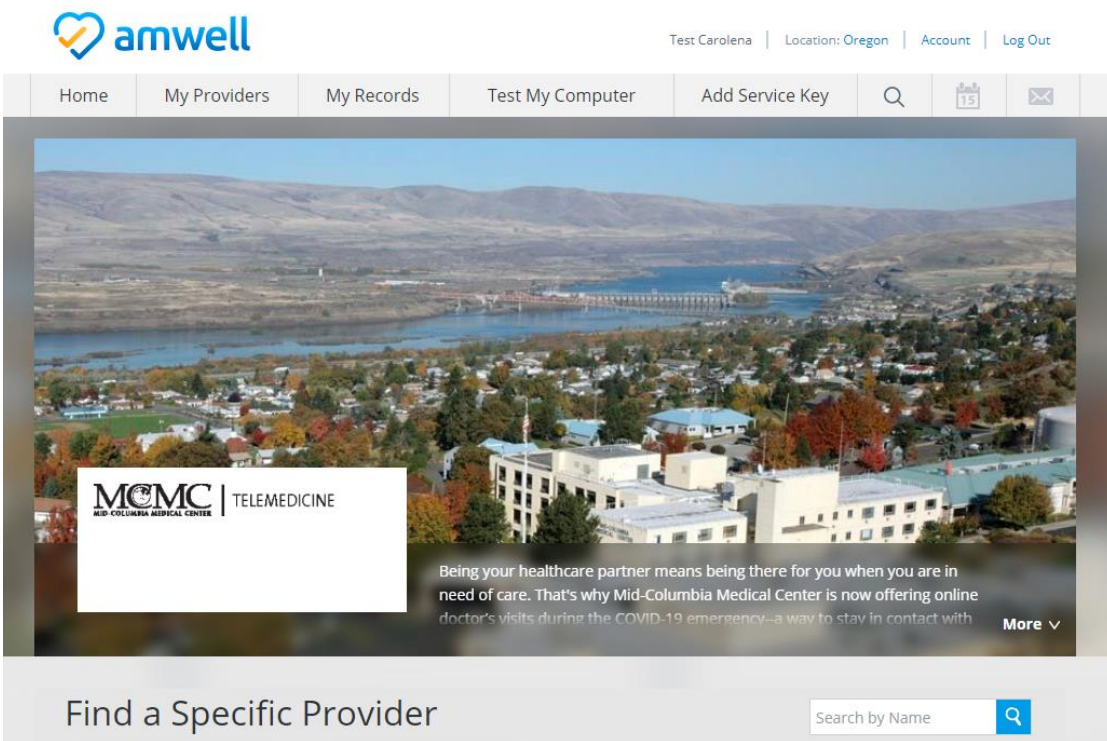


The screenshot shows the Amwell registration form. At the top is the Amwell logo. Below it, the text reads "Do you have health insurance?". There are three radio button options: "Yes", "No", and "Skip this step / My plan isn't listed". The "Skip this step / My plan isn't listed" option is selected, with a note: "If your plan isn't listed, you can still file a claim after the visit." Below this is the "Service Key" section, which says "If you received a key from your employer or another group, enter it here. More info". A text input field contains "MCMC". There is a link "Add Another Key" and a green "Finish" button at the bottom.

5. Account creation is successful, and a congratulations message is received.

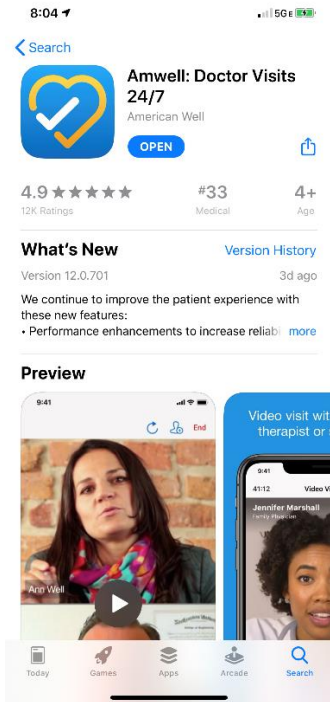


6. You will then be placed into the MCMC practice and can select an available provider to initiate a visit.



## REGISTERING A NEW ACCOUNT (MOBILE)

1. Download the Amwell app from the Apple or Google Play store.



2. Launch the app and click "Sign Up."



3. Enter your first name, last name, date of birth, gender, current state location, email address, create a password and agree to the terms of use.

**\*\*\*IMPORTANT! Patients must enter the service key MCMC in order to be placed in the MCMC COVID practice.**

Click on "Continue."

8:02 5G

About You

\*Indicates required field

First Name (Legal)\*

Last Name (Legal)\*

Date of Birth \*

Gender \*

What is your current location?

Your State \*

Email Address \*

Confirm Email \*

Password \*

I agree to these Terms of Use  ⓘ

Optional Information

Service Key ⓘ

Insurance

Continue

4. You will then be placed into the MCMC practice and can select an available provider to initiate a visit.

7:50

MCMC Telemedicine 🔍

Being your healthcare partner means being there for you when you are in need of care. That's why Mid-Columbia Medical Center is now offering online doctor's visit... [MORE](#)

**Jane Corboy**  
Family Physician  
Offline

**Gary Gingrich**  
Urology  
Offline

Services Calendar My Health Messages More