

Visitation Rules During COVID-19 Pandemic

During the pandemic, the rules for visiting or accompanying patients at MCMC fall into two categories – visitors and support persons.

Support Persons:

- A caregiver or attendant of a patient who needs assistance due to a language barrier or the patient's disability, whose presence will assist the person with the disability in receiving treatment, ensure the safety of the patient or facility staff, or who must assist with activities of daily living.
- A parent or guardian of a hospitalized child.
- A person supporting a mother in Labor & Delivery.
- A person accompanying a same-day surgery patient, a person who needs teaching to provide care to the patient, or any person at the physician's request.

Visitors:

- Any individual who does not meet the criteria of a support person.
- **One visitor per day** is allowed in inpatient units, hospital-based outpatient areas or procedural areas during our **visiting hours of 7 a.m. to 9 p.m.**
- **One visitor is allowed in the Emergency Department for duration of the visit.** No restrictions on visiting hours.
- Visitors must be 12 years or older.
- Exceptions are made for patients who are at the end-of-life.
- **No Visitors for COVID-19-positive patients.** Visits are limited to phone or video only.

Upon entering MCMC, all visitors and support persons will be screened for COVID-19.

Those unable to comply with the infection control guidelines will be asked to leave.

After being screened, please:

- ◆ Check-in at the nurse's station on the floor you are visiting, then go directly to the patient's room.
- ◆ Wear a mask continuously while in the hospital.
- ◆ Wash your hands upon entry and exit.
- ◆ When done with your visit, go straight to the exit to leave the building. There are no public waiting/lounging areas inside the hospital due to COVID-19.